ABSTRACT

This research aims to know the significance of the influence of e-Procurement and e-Marketplace Participation Satisfaction and its impact on Performance, with Trust as a moderator in Bekasi Governance. Methods of data analysis using Structural Equation Modeling (SEM) with the help of the program Partial Least Square (PLS). Research results show that e-Procurement application influence significantly to procurement Performance through Participation of e-Marketplace, which in other sides, Trust as a moderator individually do not affect significantly to the relationship of e-Procurement application and Participation of e-Marketplace. The implications of this research, so that LPSE Bekasi Governance can be able to increase and develop the procurement service quality in order to attract more users to participate in e-Marketplace and fulfill their needs. (VL)

Keywords: e-Procurement, e-marketplace, Kinerja, Performance, Trust