Abstract

As the business grows, the demand of the IT support is also increased, the problem is that having a good IT support required not only low cost but also time to make a software that is applicable and suitable to the company itself. This is where the cloud computing comes in, the cloud computing here solves the problem of the IT support demand with the low cost and simple way to get a software/hardware ready to use. This concept is starting it’s realization in Indonesia and the preparations are needed to use a cloud computing technology. The author will state about what users will need to know about cloud computing regarding the advantages and disadvantages and how they will interact to it and give few tips about how to choose the cloud computing technology that will benefit to their needs.

Key Words

Cloud computing, software as a service, platform as a service